

WC Docket 14-93, Connect America Fund Phase II Challenge

Charter Communications, Inc. in Texas:

Per the National Broadband Map data, Charter Communications, Inc. claims to offer voice service in 8 Census Blocks in Consolidated Communications of Texas (CCTX) Serving Areas that it would like to challenge. On the Charter website, in its "customer support" section, Charter discusses transfer of existing numbers. Given this option, CCTX should expect some level of porting activity in the identified CBs. CCTX has solicited GeoResults to try to obtain wireline, fixed wireless, and mobile wireless portability status for customer telephone numbers inside the CBs in question. An attachment describing the GeoResults effort is included in this filing. Based on the GeoResults data, the CBs in question that Charter claims to offer voice service to have little (from 0% to 10% for residential and business locations found) porting activity and based on company porting data, there is no evidence that any of that activity is related to Charter customers in the specified CBs.

Based on the evidence referred to above, Consolidated Communications of Texas Company challenges the competitive presence of Charter Communications, Inc. in the CBs listed on the form 505.

From Charter Website:

<http://www.myaccount.charter.com/customers/Support.aspx?SupportArticleID=1351>

Current Service Provider

If you are bringing your phone number(s) to Charter from another provider do not call and cancel your phone service. In order for us to process a request to bring your number from another provider the phone number(s) must be currently working. Just call 1-888-438-2427 and we will let you know if we can bring your current number to Charter. If we can bring your number from the current provider we will take care of everything for you. We don't charge any switching fees. If you cancel your service prior to contacting us, you may not be able to keep your current number. Please note that you may be responsible to your old service provider for any contractual requirements and applicable charges.

If you are planning on getting a new phone number from Charter or we cannot bring your current number to Charter then you will need to contact your current provider and cancel your existing phone service.

If you have a long distance provider that is different than your local service provider and you plan on choosing Charter as your long distance carrier you will need to contact your long distance provider and cancel your long distance service. We cannot cancel your long distance services if it is different from your local service provider.

Keep Existing Phone Number

You should be able to keep your phone number at no additional charge if you are switching your service within the same location. However, when a customer moves to a new location, it's not always possible for that customer to keep the same number. To find out if you can keep your current number, please contact us.

* Denotes porting option